

# “Tailoring Training Solutions for your Organisation”

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Total Solution Consultancy Ltd.

COACHING \* LIFESTYLE \* WELLNESS

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# Today's schedule

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4. What we do
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  2. Image & grooming
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# The story behind us

A Macau small to mid-size (SME) training company with 20 years of hospitality experience. TSC tailors training programmes to meet your specific needs and provides outstanding post-training follow-up and reinforcement to achieve enduring training outcomes. We specialise in "Train the Workplace – Trainer & Assessor - Workshops", "Image & Grooming Workshops" and "Health, Lifestyle & Wellness Workshops and Events" and can develop additional programs based on your needs or deliver your existing training units. TSC's **"total solution"** training process ensures that you will receive real solutions and experience true results.



# About us

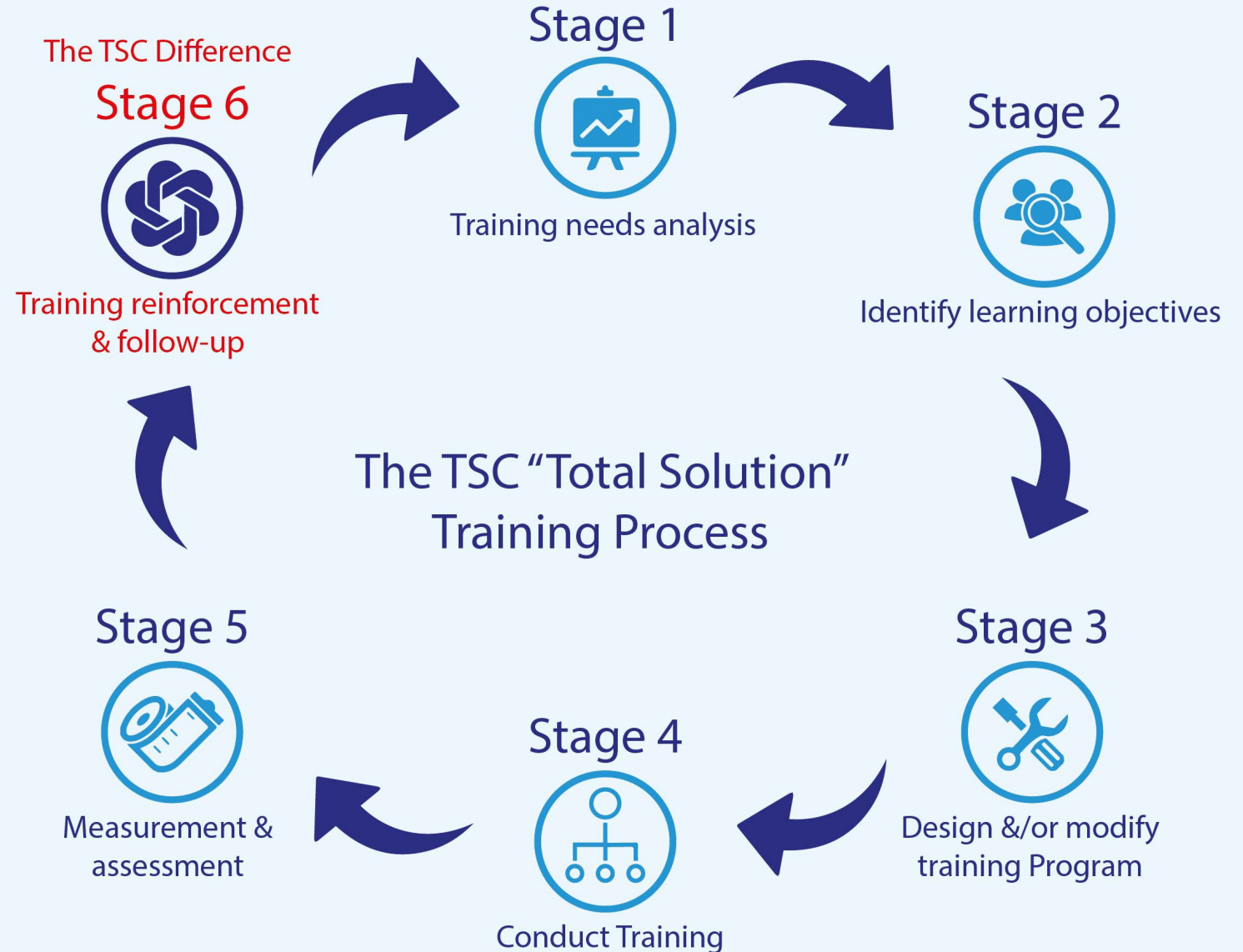
TSC's founder and Managing Director, Veronica Palsimon, has over 20 years of consulting experience. Aside from her Bachelor of Science (Physical Therapy), Veronica has undergone ongoing professional training, such as:

- Certificate IV in Training & Assessment;
- Certificate IV in Business;
- Diploma in Professional Makeup Artistry;
- Certified Health & Wellness Coach FIT®

# How we do it

## THE TSC “TOTAL SOLUTION” TRAINING PROCESS

Our training process engages and motivates team members to engage in the training to enhance enduring training outcomes with the “TSC Difference” providing unique post-training follow-up and training reinforcement methods to provide sustainable, long-lasting training outcomes – “the training does not stop when the course does”.

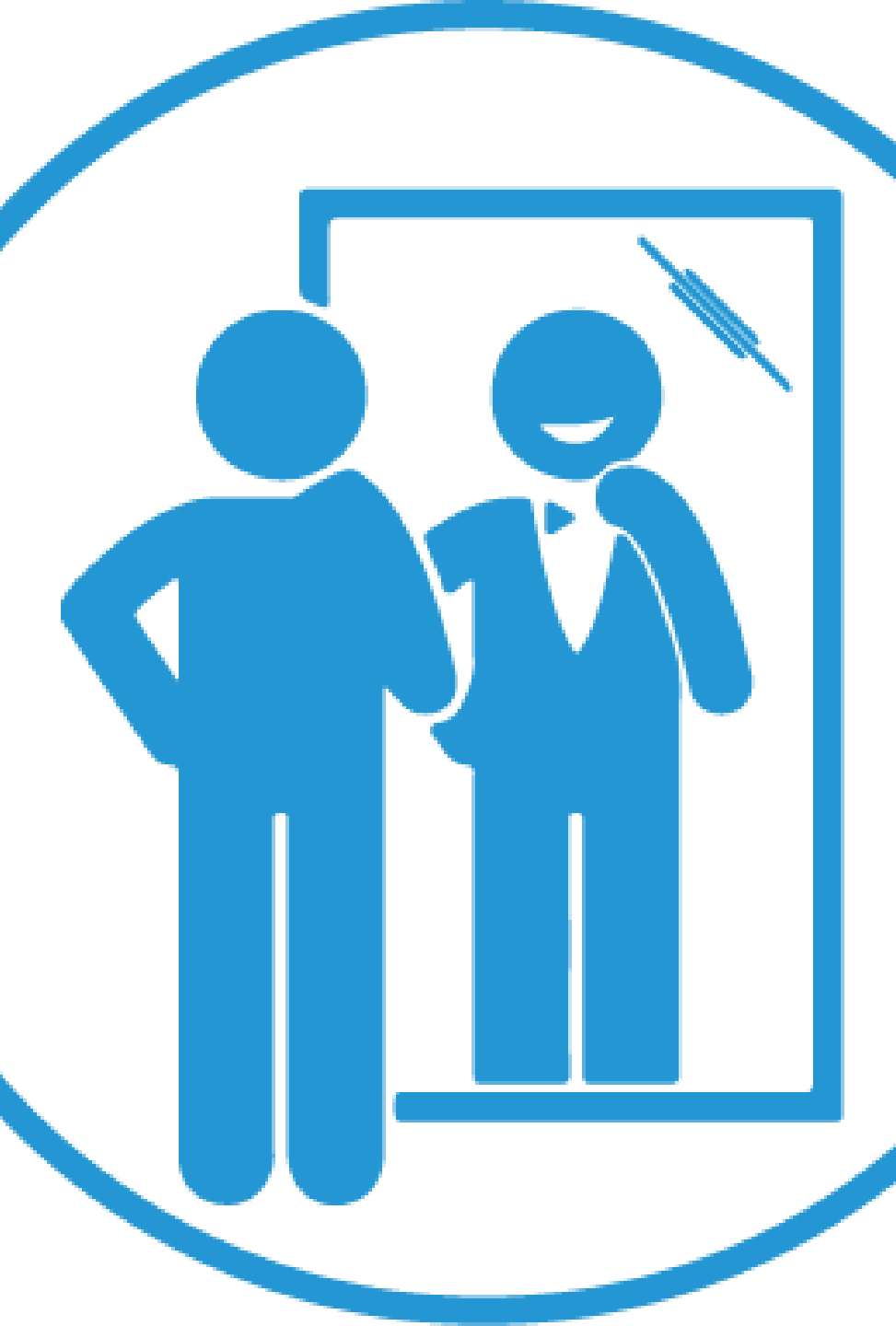




# What we do

## **Train the Workplace – Trainer & Assessor - Workshops**

The shared development of people is an essential element in the competitive Macau labour market. TSC provides trainers with practical skills using current training strategies to provide the means for organisations to develop your team members. Our Train the Workplace - trainer & assessor - programme provides trainers the tools to design and develop learning programmes to suit their respective areas of expertise. The programme includes how to organise, deliver and facilitate individual and group-based learning and how to plan and execute assessment activities and processes whilst allowing modification to cater for varying levels of experience as well as any organisational specifics.



# What we do

## Image & Grooming Workshops

This workshop instils the mind-set of excellence by developing skills of outstanding personal branding and business etiquette for all employees. Team members will learn the fundamentals of personal image development and branding by receiving hands on training on corporate hair and makeup, personal nail and skin care. Our programme can be modified to cater for varying cultural or regional intricacies as well as tailored to meet any organisational specifics.

# What we do

## Health, lifestyle & wellness workshops & events

TSC's health, lifestyle and wellness programmes assist in differentiating your organisation within the competitive Macau labour market whilst assisting to keep your team members engaged, motivated and healthy. These programmes can become an integral part of your workforce management and workforce optimisation competencies within your overall human capital management strategy.

TSC provides training, events and workshops from local and overseas talent to bring this international phenomenon to your organisation.





# What we do

## Other training programs, workshops & events

TSC can deliver your pre-existing in-house programmes or develop new programmes using our **"total solution"** training process. Your staff define the culture of your organisation, and with the finite availability of skilled Human Capital in Macau, TSC can assist by leading training programmes to create more engaged and motivated staff to achieve the desired high performance.





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Thankyou